

November 2022

## Salmon Falls Family Healthcare News and Announcements

### Provider Changes:

It is with sincere regret we inform our patients that **Katelyn Buchholz, APRN** will be leaving Salmon Falls Family Healthcare in December 2022. Katelyn has been with our practice for over three years, and she will be missed by both staff and patients alike. Katelyn has accepted a position closer to home that better fits the needs of her young family but expresses she will miss her patients and the relationships she has made during her time at Salmon Falls. We wish her the best of luck in her future endeavors! Katelyn's patients will be able to transition to another provider within our practice, please call our front desk for help coordinate your future care.

As many of you are already aware, **Claire Menard**, Pediatric Nurse Practitioner is retiring at the end of December after 30+ years with Salmon Falls Family Healthcare. Please join us in wishing her a Happy and well-deserved retirement! Claire's patients are already beginning the smooth process of transitioning to other providers within the clinic.

In addition to these changes, we are excited to announce that **Walter Hoerman, MD** will be joining us at Salmon Falls in January 2023. Dr Hoerman is a well-revered local pediatrician who will be a terrific addition to our team. He will be available to see new patients, Claire's current pediatric patients, as well as patients who choose to follow him from his previous practice. His schedule will be opening in Dec for a January start, and we will be scheduling routine patients out to their next well-child appointment dates to preserve more acute visit openings. Please visit "Become a patient" on our website to get your new patient packet and PHI release form.

### House Keeping Items:

We have a lot of transitions occurring concurrently during the next few months and to provide consistent care to all our patients we do ask for your patience and grace in everyday processes.

When calling in a Prescription refill PLEASE allow up to **3 business days prior to running out of your medication**. This allows our staff to carefully review and queue the medication up to the provider for signature. Our providers are not in the office every day, so this also allows them time to review and sign off and send the medication. We appreciate your help!

Salmon Falls Family Healthcare is now using **Doc Response** for your pre-appointment paperwork. You will receive an email or text asking you to **complete the check-in process prior to your visit**. Please follow the prompts provided at that time to complete your paperwork ahead of your appointment, or plan to arrive at your appointment **at least 15minutes in advance** so we may assist you and keep you on time for your appointment.

Thank you for allowing us to participate in your healthcare needs!